



Warranty Claim Form

In the first instance it is recommended that you call Pacific Products as to the nature of the claim.

Customer Details	Name					
	Address					
	Suburb:		State:		Postcode:	

Contact Details	Phone:		Mobile:		Email:	
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Address where product installed						
If different to above	Suburb:		State:		Postcode:	

Product Type please tick		v	
	Tap jumper valve		Please provide Installing person(s) details
	Tap 1/4 turn ceramic disc		Please provide Installing person(s) details
	Single lever mixer		Please provide Installing person(s) details
	Push flow tap		Please provide Installing person(s) details
	Bathroom accessory		
	Shower fixed		
	Shower hand held		
	Outlet		
Other			

Product Details	Code:		Description:	
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Purchase Details Proof of purchase must accompany claim	Store Name					
	Suburb:		State:		Postcode:	
	Date Purchased					

Installers Details Proof of installation by a licensed plumber must accompany all warranty claims for taps and single lever mixers.	Name			Date Installed	
	Phone		Mobile		
	Description of fault (where possible please include a photo) :				

I have read the warranty conditions and exclusions in relation to the product in question and agree that any costs associated with service work not within the limits of the warranty terms and conditions will be accepted by the end user.

Customer signature	
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Date	
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Claim Reference No.	
office use only	